

## Single, Enterprise-Wide Patient Portal

When it comes to selecting a patient portal, many healthcare organizations are faced with a problem. Most organizations operate with electronic medical records (EMR) systems from multiple vendors and these EMR vendors provide patient portals that only interface with their own system. Healthcare organizations are therefore left with multiple patient portals, which is undesirable both for the organization and its patients. HealthCare Anytime's



vendor agnostic design, however, can provide healthcare organizations with a single, enterprise-wide patient portal even if your organization has numerous and disparate EMR systems.

# The Benefits of HealthCare Anytime's Enterprise Patient Portal

- Offers single patient portal that integrates with disparate EMR systems
- Offers single point-of-access to patients for less confusion and greater ease-of-use
- Eases achievement of MU2 patient engagement requirements

#### **Benefits to Patients**

Providing patients with a single patient portal is essential in driving patient engagement and increased use of the portal. Multiple patient portals confuses patients as it requires them to have multiple logins and passwords and creates uncertainty about which patient portal to visit – the hospital's or clinic's. It also means that your patients must learn to use multiple portals, each of which looks and functions differently. HealthCare Anytime's enterprise patient portal eliminates these confusions, resulting in a more satisfying portal experience for patients.

### **Benefits to Healthcare Organization**

Selecting a single, enterprise-wide patient portal is a more efficient and costeffective strategy for healthcare organizations. Multiple patient portals require additional staff and resources for implementation, maintenance, and support, which is both expensive and time consuming. With the numerous health IT initiatives taking place today, your organization does not have the time to handle these redundant tasks. And our software-as-a-service (SaaS) model allows us to handle implementation, maintenance, and support for your organization.

#### MU 2 - Online Access Measure Made Easier

HealthCare Anytime's ability present the patient with health information from multiple EMR systems also enables providers to meet the Meaningful Use Stage 2 (MU2) requirement that at least five per cent of unique patients access their health information online. The Centers for Medicare & Medicaid Services (CMS) has stated that when a patient accesses their health information in a shared patient portal, all of the providers contributing health information to that portal can count the "patient view" for purposes of MU2 as long as each provider



contributed some health information to the shared portal. As a result, your organization can more easily achieve this MU2 measure by using a single patient portal for your hospital and clinics.

